IN THE SPECIFICATION

Please replace the paragraph beginning at page 9, line 6, with the following rewritten paragraph:

-- Figures 3A through <u>3H and 3J through</u> 3M, arranged as shown in Figure 3, are a flow diagram of the assessment, preparation, development, deployment and support phases of the method of a preferred embodiment of the invention.--.

SUMMARY AND CONCLUSION

The above amendment to the specification is submitted to correct the reference in the specification to the drawing figures to correspond to the figures as filed.

Applicant urge that the above amendment be entered and the case passed to issue with claims 10-11, 18, 20, and 23.

If, in the opinion of the Examiner, a telephone conversation with applicant(s) attorney could possibly facilitate prosecution of the case, he may be reached at the number noted below.

Sincerely,

R. F. BARNARD, ET AL.

Ву

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